

American Telco, Inc.

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for Kentucky intrastate resale telecommunications services provided by American Telco, Inc. with principal offices at 100 Waugh Drive, Suite 200, Houston, Texas 77007. This tariff applies for services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission (KPSC), and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 27 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued: March 25, 1996

Effective: December 27, 1995

Issued By: Ronald W. Henriksen, President
American Telco, Inc.
100 Waugh Drive, Suite 200
Houston, Texas 77007

CHECK SHEET

Sheets 1 through 24 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	13	Original
2	Original	14	Original
3	Original	15	Original
4	Original	16	Original
5	Original	17	Original
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7	Original	19	Original
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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- R - to signify a rate reduction.
- I - to signify a rate increase.
- C - to signify a changed regulation.
- T - to signify a change in text but no change in rate or regulation
- S - to signify reissued matter
- M - to signify matter relocated without change
- N - to signify a new rate or regulation
- D - to signify discontinued rate or regulation
- Z - to signify a correction
- Y - to signify reference to other published tariffs.

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 10 and 11 would be 10.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the KPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the KPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the KPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if there are only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the KPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the calling customer's location to an interexchange switching center.

Access code - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Authorized User - A user who is a customer, or a person authorized by a customer that uses the Company's Services. An Authorized User is responsible for compliance with this tariff.

Billed Party - The person or entity responsible for payment for use of the Company's Service(s).

Called Station - The termination point of a call (i.e., the called number).

Calling Station - The origination point of a call (i.e. the calling number).

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company - American Telco, Inc.

Credit Card Calls (Calling Card Calls) - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or Master Card, or to a LEC or interexchange carrier calling card, including calling cards issued by the Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Customer - Any person, firm, partnership, association, joint stock company, trust, corporation, governmental entity or any other entity which orders service, that is responsible for payment of charges and for compliance with this tariff.

Customer Dialed Calling Card Call - A call that is billed to a Calling Card that does not require intervention by an attended operator position to complete.

Customer Provided Equipment - Telecommunications equipment provided by a customer or authorized user used to originate calls using the Company's service.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Debit Card - A prepaid long distance calling card sold in increments to the end user. The card is accessed by an 800 number and each time the card is used the remaining balance is given to the end user.

Direct Dialed Call - A Kentucky intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange - A geographic area established by the tariff of Local Exchange Carriers for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

FCC - The Federal Communication Commission.

Incompleted Call - Any call where the communication path between the calling and the called station is not established (i.e., busy, no answer, etc.).

Local Exchange Carrier (LEC) - A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Other Common Carrier - A common carrier, other than the Company, providing Kentucky intrastate communications service(s) to the public.

Personal Identification Numbers (PINS) - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Service user for security and/or billing purposes. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Subscriber - The property, or property owner, to which the Company provides service.

United States - The forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U. S. Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User - The person at the Subscriber's location who actually places the call over the Company's service.

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SECTION 2 - RULES AND REGULATIONS**2.1. Application of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate resale telecommunication services by American Telco, Inc. (hereinafter referred to as the "Company") between domestic points within the state of Kentucky as specified in this tariff. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

All terms, conditions and limitations of liability contained in this tariff apply to all Kentucky intrastate services including international and domestic services provided by the Company, and including those where charges are established pursuant to contract, unless the contract explicitly provides otherwise.

2.2. Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own facilities for the provision of Service offered in this tariff.

2.3. Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing service when necessary because of the lack of satellite or other transmission medium capacity or due to any causes beyond its control.

2.4. Uses of Services

2.4.1. Services provided under this tariff may be used only for transmission of communications by customers in a manner consistent with the terms of this tariff and regulations of the FCC and all state and local authorities having jurisdiction over the service.

2.4.2. Services provided in this tariff shall not be used for unlawful purposes.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.4. Uses of Services (Continued)

- 2.4.3. The use of the Company's Service(s) without payment for Service or attempting to avoid payment for Service(s) by fraudulent means or devices, schemes, false or invalid numbers or false calling or credit cards is prohibited.

2.5. Liability of the Company

- 2.5.1. Except as stated in Section 2.5., the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.
- 2.5.2. The liability of the Company, if any, for damages resulting from or arising in connection with the furnishing of Service(s) in this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, defects in transmission, or failures or defects in facilities furnished by the Company shall in no way exceed an amount of money equivalent to the charges applicable under this tariff. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or Service(s) that are caused by or contributed to by the negligence or willful act of the Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability upon the Company.
- 2.5.3. The Company disclaims any express or implied warranties with respect to the Services, including without limitation, any implied warranties of merchantability and fitness for a particular purpose.
- 2.5.4. The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the Service(s) received by Customer, or for the unavailability of or any delays in the furnishing of any Service(s) or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the Services provided to Customer, the Company's liability shall be limited according to the provisions of Section 2.5.2. above and elsewhere in this tariff.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.5. Liability of the Company (Continued)**

2.5.5. The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature; federal, state or local governments having jurisdiction over the Company or the Services provided within this tariff; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.

2.5.6. The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees and court costs, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Service(s) and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities and Service(s).

2.5.7. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment.

2.5.8. Where Customer-provided equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the maintenance and operations of such services in the proper manner; subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.5.9. Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for any indirect, incidental, special, or consequential damages.

2.6. Assignment

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.7. Responsibilities of the Customer**

- 2.7.1. The Customer is responsible for placing any necessary orders, and for complying with tariff Regulations, and for ensuring that Authorized users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises. This includes payment for calls or services originated at the Customer's number(s); accepted at the Customer's number(s) (i.e., collect calls); billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, the use of a Company assigned Special Billing Number and incurred at the specific request of the Customer.
- 2.7.2. The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.7.3. If required for the provision of the Company's Services, the Customer must provide any equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 2.7.4. The Customer is responsible for arranging ingress to its premises at times mutually acceptable to the Customer and the Company when required for the Company personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Service(s).
- 2.7.5. The Customer shall ensure that its terminal equipment and system is properly interfaced with the Company's facilities and Services, that the signals and voltages emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level of the intended use of the Customer and in compliance with the criteria set forth in the rules of the FCC, and that the signals do not damage equipment, injure personnel or degrade Service to other Customers.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.7. Responsibilities of the Customer (Continued)**

- 2.7.6. Interconnection between the Customer's equipment and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer's equipment and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.
- 2.7.7. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such immediate action as necessary to protect its facilities and personnel and will promptly notify the Customer of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm.
- 2.7.8. The Customer is liable to the Company for replacement and repair of damage to the equipment and facilities of the Company caused by negligence and willful act of the Customer, its Authorized Users, and others, and for improper use of equipment provided by the Customer, its Authorized Users, and others.
- 2.7.9. The Customer is liable for the loss through theft and fire of any of the Company's equipment installed at Customer's premises.

2.8. Responsibilities of Authorized Users

- 2.8.1. The Authorized User is responsible for compliance with applicable regulations set forth in this tariff.
- 2.8.2. The Authorized User is responsible for establishing its identity as often as necessary during the course of a call.
- 2.8.3. The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.

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SECTION 2 - RULES AND REGULATIONS (Continued)**2.8. Responsibilities of Authorized Users (Continued)**

- 2.8.4. The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of Users through available Credit Card, Called Number, Third Party telephone number and Room Number verification procedures. Where a requested billing method cannot be validated, the User may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

2.9. Termination or Interruption of Services

- 2.9.1. Without incurring liability, the Company may, with proper notification in accordance with KAR 807 5:006 Section 14, discontinue Service(s) to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Service(s) under the following conditions:

- (i) For past due balances or when usage has exceeded the estimated credit limit established by the Company;
- (ii) For violation of the terms or conditions governing the furnishing of services under this tariff;
- (iii) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Service(s); or
- (iv) By reason of any order or decision of a court having competent jurisdiction, public utility commission, federal regulatory body or other governing authority prohibiting the Company from furnishing its Service(s).

- 2.9.2. Without incurring liability, the Company may temporarily interrupt the provision of Service(s) at any time in order to perform test(s) and inspection(s) to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.9. Termination or Interruption of Services (Continued)

2.9.3. In the event that the Company incurs attorneys fees or other costs to recover any sums then due and the Company prevails, the Company shall be entitled to recover its costs of collection, legal costs, court costs, and reasonable attorneys' fees, in addition to whatever other relief the court may award. The Company may assign or sell receivables to Local Exchange Carriers, collection agencies or other parties and said amounts owed to the Company shall then become due and payable to said third party.

2.9.4. Service(s) may be discontinued by the Company, with proper notification in accordance with KAR 807 5:006 Section 14, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls using certain Customer Authorization Codes or Calling Card Account Numbers when the Company deems it necessary to take such action to prevent fraud or other unlawful use of its Service(s). The Company may restore Service(s) as soon as it can be provided without undue risk.

2.9.5. If, for any reason, Service(s) is interrupted, the Customer will only be charged for the Service(s) that was actually used.

2.10. Payment for Service

The Customer is responsible for payment of all charges for facilities and Service(s) furnished by the Company, including charges for Service(s) originated or charges accepted at the Customer's service point.

2.10.1. Charges for Third Party calls will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.

2.10.2. Charges for Credit Card Calls will be included on the Billed Party's regular monthly statement from the card-issuing company.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.10. Payment for Service (Continued)

- 2.10.3. The Customer will be billed for and is liable for payment of all applicable federal, state and local use, assessments, surcharges, sales and/or privilege taxes and/or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Service(s), in addition to the rates indicated in this tariff. Taxes or surcharges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax due in that jurisdiction.
- 2.10.4. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing within 30 (thirty) days from the date of invoice. Undisputed amounts may not be withheld.
- 2.10.5. If the bill is not paid within twenty calendar days following the mailing of the bill, the account will be considered delinquent.
- 2.10.6. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5 %) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount commencing thirty (30) days after the date of the bill for the amount first sent. A penalty may be assessed only once on any bill for rendered service.
- 2.10.7. A delinquent account may subject the Customer's Service(s) to temporary disconnection.
- 2.10.8. Failure to receive a bill will not exempt a Customer from prompt payment of any sum(s) due the Company.
- 2.10.9. Charges for recurring fees shall be billed one (1) month in advance. Usage charges shall be billed one (1) month in arrears.
- 2.10.10 If The Company receives a check from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the company shall apply a service charge of \$15.00, or five percent (5%) of the amount of the check, whichever is greater.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.10. Payment for Service (Continued)

The charge shall be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, which is subsequently dishonored shall not constitute payment until such time as repayment is made by valid means.

2.11. Deposits

The company does not require a deposit from the customer.

2.12. Billing Entity Conditions

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

2.13. Discontinuation of Service(s)

The Customer's Service(s) shall automatically terminate upon discontinuation of the Customer's subscription to the Company's Service(s).

- 2.13.1. The Company reserves the right to refuse or honor RESPOG (800 Responsible Organization) change requests when an unsatisfied business relationship exists between the Customer and the Company.

2.14. Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of Service(s) from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's Service(s) actually made by Customer.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued: March 25, 1996

Effective: December 27, 1995

Issued By: Ronald W. Henriksen, President
American Telco, Inc.
100 Waugh Drive, Suite 200
Houston, Texas 77007

DEC 27 1995

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

SECTION 3 - DESCRIPTION OF SERVICES**3.1. Service Offerings**

The information in this section pertains to all classes of Operator Services and Calling Card message telecommunications service, long distance message telecommunications services, and Debit Card services offered pursuant to this tariff unless otherwise noted. Kentucky intrastate long distance service is offered on a per call basis to Customers originating calls from locations within the state of Kentucky. Such service is available twenty-four (24) hours per day seven (7) days per week.

- 3.1.1. TELSHARESM 800 INCOMING WATS MULTILINE 800 - An inbound service offered on a per call basis to Commercial Customers whereby the customer can receive calls originated from any location within the state of Kentucky to the Customer's location and whereby such calls are completed on a toll free basis to the caller. Such service is available twenty-four (24) hours per day, seven (7) days a week. 800 Numbers cannot be guaranteed prior to operation.
- 3.1.2. TELSHARESM COMMERCIAL WATS - An outbound service offered on a per call basis to all Commercial Customers whereby the customer can originate calls from any location in the state of Kentucky; whereby code numbers are used in connection with designated telephone numbers that allow calls to be categorized by name, department and number. Such service is available twenty-four (24) hours per day, seven (7) days a week.
- 3.1.3. TELSHARESM RESIDENTIAL WATS - An outbound service offered on a per call basis to all Residential Customers whereby the customer can originate calls from any location within the state of Kentucky. Such service is available twenty-four (24) hours per day, seven (7) days a week.
- 3.1.4. TELSHARESM TRAVEL CARD - An outbound service offered on a per call basis to all Commercial and Residential Customers whereby the customer can originate calls from any location in the state of Kentucky by use of a calling card, containing an authorization code, and have the charges billed to their home or office. Such service is available twenty-four (24) hours per day seven (7) days a week.

REGULATORY SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued: March 25, 1996

Effective: December 27, 1995

DEC 27 1995

Issued By: Ronald W. Henriksen, President
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PURSUANT TO KRS 501.1,
SECTION 9(1)
BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

SECTION 3 - DESCRIPTION OF SERVICES (Continued)

3.1. Service Offerings (Continued)

- 3.1.5. LONG DISTANCE DIRECTORY ASSISTANCE - An outbound service offered on a per call basis to all Commercial and Residential Customers whereby the customer can obtain telephone numbers by dialing 1+ area code + 555-1212. Such service is available twenty-four (24) hours per day, seven days a week.

3.2. Timing of Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Timing on completed calls begins when the call is answered by the called party. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Timing terminates on all calls when either party goes to the on-hook mode. Unless otherwise indicated, for residential Kentucky intrastate calls there is a one minute minimum charge, with additional time billed in increments of one minute with full minute rounding. Also, unless otherwise indicated, for commercial Kentucky intrastate calls there is a 30 second minimum charge, with additional time billed in increments of 6 seconds.

3.3. Minimum Call Completion Rate

The customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 98% during peak use periods for all FG D services.

3.4. Uncompleted Calls

There shall be no charge for uncompleted calls.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

SECTION 3 - DESCRIPTION OF SERVICES (Continued)**3.5. Calculation of Distance**

In the event the company provides mileage sensitive products, then usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:
$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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DEC 27 1995

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SECTION 4 - RATES AND CHARGES

This section sets forth the rates and charges applicable to the Company's services. The rates are applicable to domestic Kentucky interlata services and facilities. All rates and charges are expressed in U. S. dollars. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.

4.1. TELSHARESM 800 INCOMINGMULTILINE 800

Base Rate/Minute			\$.1885
<u>Usage</u>			<u>% Discount</u>
\$0	-	49	0
50	-	199	7.9
200	-	499	10.9
500	-	999	11.6
1,000	-	1,499	17.6
1,500	-	1,999	18.3
2,000	-	2,999	19.0
3,000	-	5,999	21.5
6,000	-	14,999	23.5
15,000	+		25.0

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DEC 27 1995

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SECTION 4 - RATES (Continued)4.2. TELSHARESM COMMERCIAL WATS

Base Rate/Minute			\$.2258
<u>Usage</u>			<u>% Discount</u>
\$	0	- 49	0
	50	- 199	7.9
	200	- 499	10.9
	500	- 999	11.6
	1,000	- 1,499	17.6
	1,500	- 1,999	18.3
	2,000	- 2,999	19.0
	3,000	- 5,999	21.5
	6,000	- 14,999	23.5
	15,000	+	25.0

4.3. TELSHARESM RESIDENTIAL WATS

Base Rate/Minute	<u>Day</u>			<u>Evening</u>	<u>Night</u>
	\$.2872			\$.2160	\$.1725
<u>Usage</u>			<u>% Discount</u>		
\$	0	- 49	0		
	50	- 199	7.9		
	200	- 499	10.9		
	500	- 999	11.6		
	1,000	- 1,499	17.6		
	1,500	- 1,999	18.3		
	2,000	- 2,999	19.0		
	3,000	- 5,999	21.5		
	6,000	- 14,999	23.5		
	15,000	+	25.0		

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SECTION 4 - RATES (Continued)**4.4. TELSHARESM TRAVEL CARD****COMMERCIAL**

Base Rate/Minute \$0.3192

<u>Usage</u>			<u>% Discount</u>
\$	0	- 49	0
	50	- 199	7.9
	200	- 499	10.9
	500	- 999	11.6
	1,000	- 1,499	17.6
	1,500	- 1,999	18.3
	2,000	- 2,999	19.0
	3,000	- 5,999	21.5
	6,000	- 14,999	23.5
	15,000	+	25.0

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SECTION 4 - RATES (Continued)**4.4. TELSHARESM TRAVEL CARD (Continued)****RESIDENTIAL**

	<u>Day</u>	<u>Evening</u>	<u>Night</u>
Base Rate/Minute	\$.3400	\$.3250	\$.2950
	<u>Usage</u>		<u>% Discount</u>
	\$ 0 - 199		0
	200 +		1.0

4.5. LONG DISTANCE DIRECTORY ASSISTANCE**PER INQUIRY**

\$0.8500

4.6. Special Promotions and Discounts

The Company may from time to time engage in special promotional trial service offerings of limited duration, not to exceed ninety (90) days per customer, for non-optional, recurring charges, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Requests for promotional offerings will be presented to the Kentucky Public Service Commission for its approval.

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Issued: March 25, 1996

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43-00000-0
MAR 21, 1992

PLEASE RETURN THIS TOP PORTION WITH YOUR PAYMENT

AMOUNT DUE: \$ 1364.71

DUE UPON RECEIPT
PAST DUE AFTER: APRIL 12

ANY QUESTIONS? PLEASE CALL (713) 862-2000

THOMPSON & ASSOCIATES
BILL THOMPSON
1111 WEST LOOP SOUTH
HOUSTON TX 77011

AMERICAN TELCO, INC
P. O. BOX 3608
HOUSTON, TX 77253-3608

SUMMARY OF CHARGES FOR: THOMPSON & ASSOCIATES

	AMOUNT	TOTAL DUE
PREVIOUS BALANCE	1412.63	
PAYMENT 03/13/91	1412.63CR	
BALANCE	\$ 0.00	
LONG DISTANCE USAGE (SEE PAGE 58)	1489.36	
LESS VOLUME DISCOUNT (SEE PAGE 58)	256.99CR	
STATE 911 EQUALIZATION SURCHARGE	1.62	
TEXAS UTILITY GROSS RECEIPTS ASSESSMENT	1.35	
TAX: FEDERAL- \$36.96 STATE- \$79.49 LOCAL- \$16.62	129.37	
TOTAL CURRENT CHARGES	\$ 1364.71	\$ 1364.71
TOTAL AMOUNT DUE		<u>\$ 1364.71</u>

YOUR GUIDE TO THE AMERICAN TELCO ACCOUNT MANAGER

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TELSHARE SPECIAL ACCESS CALLS MADE BY C.W. BARNES

DATE	DAY	TIME	PLACE	ST	DESTINATION	DAY	MINUTES	COST
2/25	TUE	4:23P	CEDAR VLY	TX	512 288-1197	DAY	11.4	2.28
2/26	WED	9:22A	CEDAR VLY	TX	512 288-1197	DAY	1.7	.34
2/26	WED	12:56P	FORT WORTH	TX	817 871-5110	DAY	1.0	.20
2/26	WED	2:04P	HOUSTON	TX	713 621-3550	DAY	0.8	.12
2/26	WED	2:24P	HOUSTON	TX	713 621-3550	DAY	6.9	1.03
2/28	FRI	8:55A	WICHITAFLS	TX	817 696-8301	DAY	9.1	1.82
2/28	FRI	9:33A	HOUSTON	TX	713 621-3550	DAY	6.2	.93
3/03	TUE	10:56A	WICHITAFLS	TX	817 696-8301	DAY	4.2	.84

TOTAL: 8 CALLS BY C.W. BARNES 41.3 7.56

TELSHARE SPECIAL ACCESS CALLS MADE BY BOB JOHNSON

DATE	DAY	TIME	PLACE	ST	DESTINATION	DAY	MINUTES	COST
3/19	THU	2:45P	VAN NUYS	CA	818 906-7000	DAY	0.8	.15
3/20	FRI	10:21A	SEATTLE	WA	206 868-1057	DAY	9.7	1.83

TOTAL: 2 CALLS BY BOB JOHNSON 10.5 1.98

TELSHARE SPECIAL ACCESS CALLS MADE BY D.A. BIGGS

DATE	DAY	TIME	PLACE	ST	DESTINATION	DAY	MINUTES	COST
3/19	THU	9:12A	WETMORE	TX	512 496-1990	DAY	1.2	.24
3/19	THU	9:14A	SANANTONIO	TX	512 524-1911	DAY	3.5	.70
3/19	THU	2:13P	CONSHOHCKN	PA	215 825-2630	DAY	7.1	1.34
3/20	FRI	8:53A	SEATTLE	WA	206 622-3791	DAY	1.2	.23

TOTAL: 4 CALLS BY D.A. BIGGS 13.0 2.51

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TELSHARE SPECIAL ACCESS CALLS MADE BY GEORGE NELSON

DATE	DAY	TIME	PLACE	ST	DESTINATION		MINUTES	COST
3/19	THU	10:28A	CONROE	TX	409 760-6200	DAY	0.1	.02
3/19	THU	10:30A	DIR ASST	TX	409 555-1212	DAY	1.0	.60
3/19	THU	10:32A	CONROE	TX	409 756-3381	DAY	0.7	.10
3/19	THU	10:50A	CONROE	TX	409 756-4497	DAY	0.9	.13
3/19	THU	1:41P	CONROE	TX	409 756-4497	DAY	5.6	.84
3/19	THU	5:26P	DALLAS	TX	214 821-9813	EVE	14.9	2.98
3/20	FRI	10:00A	MONTGOMERY	AL	205 265-2501	DAY	0.9	.17
3/20	FRI	2:00P	DALLAS	TX	214 827-3739	DAY	0.7	.14

TOTAL: 8 CALLS BY GEORGE NELSON 24.8 4.98

TELSHARE SPECIAL ACCESS CALLS MADE BY JOHN LEVY

DATE	DAY	TIME	PLACE	ST	DESTINATION		MINUTES	COST
3/18	WED	10:41A	HEMPSTEAD	TX	409 826-2221	DAY	2.2	.33
3/18	WED	1:34P	OKLA CITY	OK	405 239-0002	DAY	14.5	2.73
3/19	THU	2:10P	C CHRISTI	TX	512 880-5832	DAY	1.1	.22
3/19	THU	4:18P	C CHRISTI	TX	512 880-5832	DAY	0.8	.16
3/20	FRI	5:47P	BRENNHAM	TX	409 836-1552	EVE	2.2	.33

TOTAL: 5 CALLS BY JOHN LEVY 20.8 3.77

TELSHARE SPECIAL ACCESS CALLS MADE BY JAY WATTERS

DATE	DAY	TIME	PLACE	ST	DESTINATION		MINUTES	COST
3/18	WED	10:03A	PHILA	PA	215 851-6600	DAY	4.6	.87
3/18	WED	10:10A	BOISE	ID	208 345-1007	DAY	13.1	2.47
3/18	WED	10:25A	PHILA	PA	215 979-1000	DAY	3.7	.70
3/18	WED	3:35P	NEW YORK	NY	212 864-7000	DAY	7.9	1.49
3/18	WED	3:58P	PHILA	PA	215 979-1000	DAY	0.3	.06
3/19	THU	8:16A	W HARTFORD	CT	203 561-2848	DAY	22.1	4.17
3/19	THU	9:03A	BATONROUGE	LA	504 343-8136	DAY	0.6	.11
3/19	THU	4:13P	PHILA	PA	215 864-7140	DAY	0.6	.11
3/20	FRI	10:34A	GARLAND	TX	214 271-4561	DAY	1.5	.30
3/20	FRI	11:30A	OKLA CITY	OK	405 235-7783	DAY	0.7	.13
3/20	FRI	2:03P	PHILA	PA	215 979-1000	DAY	3.0	.57

TOTAL: 11 CALLS BY JAY WATTERS 58.1 10.98

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BY: Jordan C. Neel
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TELSHARE SPECIAL ACCESS CALLS MADE BY S. CUBBERLY

DATE	DAY	TIME	PLACE	ST	DESTINATION		MINUTES	COST
3/18	WED	10:36A	JERSEYCITY	NJ	201 915-7000	DAY	0.4	.08
3/18	WED	10:36A	JERSEYCITY	NJ	201 915-7200	DAY	8.7	1.64
3/19	THU	2:01P	PORTLAND	OR	503 224-4100	DAY	15.7	2.96
3/19	THU	4:02P	SANBARBARA	CA	805 963-1361	DAY	10.3	1.94
3/19	THU	6:50P	DALLAS	TX	214 979-1597	EVE	16.4	3.28

TOTAL: 5 CALLS BY S. CUBBERLY 51.5 9.90

CALLER SUMMARY

DEPARTMENT: ADMINISTRATION

DIVISION: HOUSTON

CALLER	PAGE	CALLS	MINUTES	%CALLS	%MINS	%COST	COST
C.W. BARNES	1	8	41.3	18.6%	18.8%	18.1%	7.56
BOB JOHNSON	1	2	10.5	4.7%	4.8%	4.8%	1.98
D.A. BIGGS	1	4	13.0	9.3%	5.9%	6.0%	2.51
GEORGE NELSON	2	8	24.8	18.6%	11.3%	12.0%	4.98
JOHN LEVY	2	5	20.8	11.6%	9.5%	9.1%	3.77
JAY WATTERS	2	11	58.1	25.6%	26.4%	26.3%	10.98
S. CUBBERLY	3	5	51.5	11.6%	23.4%	23.8%	9.90
DEPARTMENT TOTALS		43	220.0	100.0%	100.0%	100.0%	41.68

THE ACCOUNT MANAGER

THE FOLLOWING CUSTOMIZED SUMMARY REPORTS ARE
PROVIDED AS AN EXCLUSIVE SERVICE OF AMERICAN TELCO.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5.011,
SECTION 9(1)

BY: Jordan C. Keel
FOR THE PUBLIC SERVICE COMMISSION

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DEPARTMENT SUMMARY FOR DIVISION: HOUSTON

DEPARTMENT	DEPARTMENT NUMBER	SUMMARY ON PAGE:	CALLS	MINUTES	%COST	COST
EXECUTIVE	1	2	12	43.9	0.9%	8.58
SALES	2	5	27	148.8	3.3%	32.03
ADMINISTRATION	4	3	43	220.0	4.3%	41.68
MANUFACTURING	5	9	15	23.6	0.5%	4.40
ACCOUNTING	6	11	9	48.5	1.0%	9.67
CUSTOMER SERVICE	7	15	49	260.4	9.2%	88.23
MARKETING	8	36	1033	3864.1	80.8%	774.96
DIVISION TOTALS FOR HOUSTON			1188	4609.3	100.0%	959.55

DEPARTMENT SUMMARY FOR DIVISION: DALLAS

DEPARTMENT	DEPARTMENT NUMBER	SUMMARY ON PAGE:	CALLS	MINUTES	%COST	COST
SALES	1	40	196	740.1	54.4%	130.53
ADMINISTRATION	2	41	44	166.2	12.2%	29.31
CUSTOMER SERVICE	3	42	83	313.4	23.1%	55.27
SPECIAL MARKETING	4	44	37	139.7	10.3%	24.64
DIVISION TOTALS FOR DALLAS			360	1359.4	100.0%	239.75

DEPARTMENT SUMMARY FOR DIVISION: SAN ANTONIO

DEPARTMENT	DEPARTMENT NUMBER	SUMMARY ON PAGE:	CALLS	MINUTES	%COST	COST
ADMINISTRATION	1	48	67	296.9	20.4%	290.06
SALES AND MARKETING	2	52	182	806.5	55.1%	159.97
CUSTOMER SERVICE	3	53	81	359.0	24.5%	71.20
DIVISION TOTALS FOR SAN ANTONIO			330	1462.4	100.0%	290.06

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DIVISION SUMMARY FOR ACCOUNT: THOMPSON & ASSOCIATES

DIVISION	DIVISION NUMBER	SUMMARY PAGE	CALLS	MINUTES	%COST	COST
HOUSTON	1	53	1188	4609.3	64.4%	959.55
DALLAS	2	53	360	1359.4	16.1%	239.75
SAN ANTONIO	3	53	330	1462.4	19.5%	290.06
TOTALS FOR ALL DIVISIONS			1878	7431.1	100.0%	1489.36

AREA CODE SUMMARY

AREA	ST	CALLS	MINS	%COST	COST	AREA	ST	CALLS	MINS	%COST	COST
201	NJ	10	26.2	0.4%	5.36	516	NY	4	12.3	0.4%	5.45
202	DC	20	81.1	1.1%	16.13	517	MI	2	3.4	0.0%	.64
203	CT	26	133.9	1.9%	27.46	518	NY	1	1.0	0.0%	.60
205	AL	8	22.2	0.3%	4.59	601	MS	2	1.8	0.0%	.34
206	WA	75	306.3	3.9%	57.77	602	AZ	1	0.9	0.0%	.17
207	ME	7	33.0	0.4%	6.23	603	NH	1	1.1	0.0%	.21
...
...
...
...
...

INTERNATIONAL SUMMARY BY COUNTRY

COUNTRY	CODE	MINS	%COST	COST
CANADA	403	12.0	59.9%	6.20
U.K.	44	7.0	45.6%	5.20
TOTALS		19.0	100.0%	11.40

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PURSUANT TO 807 KAR 5.011,
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BY: Jordan C. Hall
FOR THE PUBLIC SERVICE COMMISSION

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SUMMARY BY CALL DATE

DATE	DAY	CALLS	MINS	%COST	COST	DATE	DAY	CALLS	MINS	%COST	COST
02/24	MON	109	382.7	5.2%	77.78	03/09	MON	85	337.9	4.5%	66.42
02/24	TUE	87	393.8	5.0%	75.05	03/10	TUE	85	327.2	4.6%	68.45
02/25	WED	113	375.1	5.2%	76.79	03/11	WED	117	454.2	6.4%	95.27
02/26	THU	85	354.3	4.8%	71.27	03/12	THU	100	373.3	5.6%	83.84
02/27	FRI	88	278.0	3.7%	54.38	03/13	FRI	99	419.9	5.4%	80.05
02/28	SAT	1	1.0	0.0%	.20	03/15	SUN	1	46.8	0.6%	8.82
02/29	SUN	2	11.5	0.2%	2.30	03/16	MON	104	409.9	5.3%	78.79
03/01	MON	106	453.0	6.4%	95.83	03/17	TUE	101	454.4	5.9%	88.35
03/04	WED	89	422.4	5.7%	85.15	03/20	FRI	77	258.3	3.5%	51.33
03/05	THU	90	344.6	4.6%	67.84	03/21	SAT	2	5.9	0.2%	2.33
03/06	FRI	80	247.6	3.2%	48.01						
03/07	SAT	2	7.3	0.1%	1.40	TOTALS		1878	7431.1	100.0%	1489.36
03/08	SUN	2	18.0	0.3%	3.97						

SUMMARY BY CALL DURATION

MINUTES	CALLS	MINS	%CALLS	%MINS	%COST	COST
.1 - .9	373	238.3	19.9%	3.2%	3.2%	47.07
1.0 - 1.9	473	625.1	25.2%	8.4%	10.3%	153.08
2.0 - 2.9	263	622.2	14.0%	8.4%	8.6%	127.56
3.0 - 3.9	192	657.9	10.2%	8.9%	8.5%	125.93
4.0 - 4.9	130	568.4	6.9%	7.7%	7.7%	114.05
5.0 - 9.9	282	1961.4	15.0%	26.4%	25.6%	381.24
10.0 - 14.9	94	1152.6	5.0%	15.5%	15.1%	224.65
15.0 - 29.9	61	1222.4	3.3%	16.5%	15.9%	236.82
30.0 - 59.9	10	382.8	0.5%	5.2%	5.3%	78.96
60.0 +	0	0.0	0.0%	0.0%	0.0%	.00
TOTALS	1878	7431.1	100.0%	100.0%	100.0%	1489.36

TEN LONGEST CALLS

DATE	TIME	PLACE	DESTINATION	CALLER	PAGE	MINS	COST
03/12	9:06A	CHICAGO	IL 312 443-3230	T. WILSON	14	50.0	14.18
03/12	9:38A	HOUSTON	TX 713 621-3550	B. HEATH	49	48.4	9.67
03/15	9:16A	BATONROUGE	LA 504 752-2576	T. JOHNSON	29	46.8	8.82
02/26	3:03P	MCALLEN	TX 512 618-5858	WALT JONES	19	41.7	8.33
02/24	10:25A	CHICAGO	IL 312 443-3230	PHIL CONLEY	20	41.2	7.77
03/17	10:42A	BEAUMONT	TX 409 838-6578	B. WILSON	24	31.8	6.35
03/04	3:41P	HALLS LAKE	WA 206 778-0907	F. DRASHER	32	31.8	5.99
02/27	10:44A	ST LOUIS	MO 314 721-2777	B. JENKINS	16	30.5	5.75
02/27	2:12P	ARLINGTON	TX 817 633-2055	TRACY DAVIS	37	29.3	5.79
02/25	12:32P	RICHARDSON	TX 214 918-9390	B. ADAMS	20	28.6	5.71

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CALLS OVER 30 MINUTES

DATE	TIME	PLACE	DESTINATION	CALLER	PAGE	MINS	COST
02/24	10:25A	CHICAGO	IL 312 443-3230	PHIL CONLEY	20	41.2	7.77
02/26	3:03P	MCALLEN	TX 512 618-5858	WALT JONES	19	41.7	8.33
02/27	10:44A	ST LOUIS	MO 314 721-2777	B. JENKINS	16	30.5	5.75
03/04	3:41P	HALLS LAKE	WA 206 778-0907	F. DRASHER	32	31.8	5.99
03/12	9:06A	CHICAGO	IL 312 443-3230	T. WILSON	14	50.0	14.18
03/12	9:38A	HOUSTON	TX 713 621-3550	B. HEATH	49	48.4	9.67
03/15	9:16A	BATONROUGE	LA 504 752-2576	T. JOHNSON	29	46.8	8.82
03/17	10:42A	BEAUMONT	TX 409 838-6578	B. WILSON	24	31.8	6.35

NUMBERS WITH MOST MINUTES OF USE

PLACE	DESTINATION	(MOST ACTIVE CALLER - MINUTES)	TOTAL MINUTES	TOTAL CALLS	TOTAL COST
HOUSTON	TX 713 621-3550	(B. HEATH 239.8)	937.8	182	180.23
HOUSTON	TX 713 623-4357	(DALLAS FAX 296.3)	495.4	135	88.98
IRVING	TX 214 518-0900	(F. DRASHER 77.7)	445.1	100	88.08
CULEBRA	TX 512 647-8400	(B. MCMURRY 49.4)	288.7	76	57.72
IRVING	TX 214 518-0011	(HOUSTON FAX 183.1)	205.0	59	40.95
CULEBRA	TX 512 520-4357	(MIKE WATSON 120.0)	138.6	54	27.72
ST LOUIS	MO 314 721-2777	(TIM GARSON 45.0)	116.1	8	21.88
CHICAGO	IL 312 443-3230	(T. WILSON 53.9)	100.3	5	25.48
HALLS LAKE	WA 206 778-0907	(F. DRASHER 42.6)	91.3	13	17.21
SEATTLE	WA 206 622-3791	(P. LEWIS 22.6)	67.3	13	12.68

CALLERS WITH THE MOST CALLS

CALLER	DETAIL	PAGE	CALLS	MINUTES	%MINS	%COST	COST
F. DRASHER	30 -	35	325	1103.5	14.9%	15.1%	224.39
R. CHANNING	26 -	28	152	460.0	6.2%	6.3%	93.16
B. WILSON	20 -	22	130	556.0	7.5%	7.3%	108.98
R. WALLACE	23 -	25	122	518.6	7.0%	7.1%	105.16
D. HIGGS	41 -	42	111	439.1	5.9%	4.6%	68.20
PHIL MILLER	45 -	46	100	367.9	5.0%	5.0%	73.66
PHIL CONLEY	19 -	20	81	384.6	5.2%	5.0%	74.86
B. HEATH	49 -	50	79	403.3	5.4%	5.3%	78.62
TRACY DAVIS	37 -	38	78	360.9	4.9%	4.7%	69.24
DALLAS FAX	47 -	48	77	307.5	4.1%	4.1%	61.23
ALL OTHER CALLERS			623	2529.7	34.0%	35.7%	531.86
TOTALS			1878	7431.1	100.0%	100.0%	1489.36

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CALLERS WITH MOST MINUTES OF USE

CALLER	DETAIL	PAGE	CALLS	MINUTES	%MINS	%COST	COST
F. DRASHER	30 -	35	325	1103.5	14.9%	15.1%	224.39
B. WILSON	20 -	22	130	556.0	7.5%	7.3%	108.98
R. WALLACE	23 -	25	122	518.6	7.0%	7.1%	105.16
R. CHANNING	26 -	28	152	460.0	6.2%	6.3%	93.16
D. HIGGS	41 -	42	111	439.1	5.9%	4.6%	68.20
B. HEATH	49 -	50	79	403.3	5.4%	5.3%	78.62
PHIL CONLEY	19 -	20	81	384.6	5.2%	5.0%	74.86
PHIL MILLER	45 -	46	100	367.9	5.0%	5.0%	73.66
TRACY DAVIS	37 -	38	78	360.9	4.9%	4.7%	69.24
HOUSTON FAX	51 -	52	66	349.3	4.7%	4.7%	70.45
ALL OTHER CALLERS			634	2487.9	33.5%	35.1%	522.64
TOTALS			1878	7431.1	100.0%	100.0%	1489.36

CALLING ACTIVITY HIGHLIGHTS

AREA CODE WITH MOST MINUTES OF USE: 713 TEXAS 1776.4 MINUTES
 AREA CODE WITH GREATEST NUMBER OF CALLS: 713 TEXAS 392 CALLS
 DAY WITH MOST MINUTES OF USE: 03/17/92 TUESDAY 454.4 MINUTES
 DAY WITH GREATEST NUMBER OF CALLS: 03/11/92 WEDNESDAY 117 CALLS

	BUSINESS DAYS	NON-BUSINESS DAYS	CALENDAR DAYS
DAYS IN THIS BILLING CYCLE:	21	10	31
DAYS IN THIS CYCLE WITH CALLING ACTIVITY:	20	7	27
AVERAGE CALLS PER DAY OF USE:	93	2	70
AVERAGE HOURS PER DAY OF USE:	6.1	0.2	4.6

GROUP DISCOUNT EARNED PAGE FOR GROUP: THOMPSON INDUSTRIES, INT'L

CALL TYPE	BASE AMOUNT	GROUP EARNED DISCOUNT
TELSHARE SPECIAL ACCESS	\$ 1,345.01	19.0%
TELSHARE RESIDENTIAL	443.00	13.7%
PERSONAL 800	67.92	2.7%
TRAVEL	326.97	1.0%
INTERNATIONAL	58.69	1.0%
DIRECTORY ASSISTANCE	53.40	1.0%
GROUP TOTALS	2,294.99	

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VOLUME DISCOUNT CALCULATION FOR THOMPSON & ASSOCIATES

CALL TYPE	YOUR USAGE	YOUR DISCOUNT %	YOUR DISCOUNT AMOUNT	YOUR COST
TELSHARE SPECIAL ACCESS-TX	770.67	19.0%	146.43	624.24
TELSHARE SPECIAL ACCESS-LATA	132.59	19.0%	25.19	107.40
TELSHARE SPECIAL-U. S.	441.75	19.0%	83.93	357.82
TRAVEL	86.15	1.0%	0.86	85.29
INTERNATIONAL	11.40	1.0%	0.11	11.29
DIRECTORY ASSISTANCE	46.80	1.0%	0.47	46.33
	1489.36		256.99CR	1232.37

MANAGEMENT SUMMARY FOR THOMAS & ASSOCIATES

CALL TYPE	CALLS	MINUTES	COST	AVG MINS PER CALL	AVG COST PER CALL	AVG COST PER MIN
TELSHARE SPECIAL-LATA	215	887.3	107.40	4.1	.50	.1210
TELSHARE SPECIAL-TX	1008	3854.4	624.24	3.8	.62	.1620
TELSHARE SPECIAL-U.S.	534	2342.7	357.82	4.4	.67	.1527
INTERNATIONAL	6	19.0	11.29	3.2	1.88	.5942
TRAVEL CALLS	37	235.7	85.29	6.4	2.31	.3619
DIRECTORY ASSISTANCE	78	92.0	46.33	1.2	.59	.5036
NET LONG DISTANCE USAGE	1878	7431.1	1232.37	4.0	.66	

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